

Cleaning Advice For Your Two-Way Radio

In response to the coronavirus (COVID-19) pandemic, Motorola Solutions and BAYCOM are providing recommended cleaning and disinfecting guidelines for our radios, body-worn cameras and accessories based on our current and best understanding of radio hygiene. Per global health authorities, removing germs, dirt and impurities from surfaces lowers the risk of spreading infection. Using chemical disinfectants may kill germs that remain on surfaces after cleaning, which further lowers the risk of spreading infection.

General Cleaning:

- Apply **0.5%** detergent-water solution with a cloth, then use a stiff, non-metallic, short-bristled brush to work all loose dirt away from the device. Use a soft, absorbent, lintless cloth or tissue to remove the solution and dry the device.
- Make sure that no solution remains entrapped near any connectors, cracks or crevices

Disinfecting:

- Devices may be disinfected by wiping them down with over-the-counter isopropyl alcohol (rubbing alcohol) with at least **70%** alcohol concentration.
- When cleaning with isopropyl alcohol, the **alcohol should never be applied directly to the device**. It should be applied to a cloth, which is then used to wipe down the device.
- The effects of certain chemicals and their vapors can have detrimental effects on plastics and the metal platings.



Do not use bleach, solvents or cleaning spray to cleanse or disinfect your device.

IMPORTANT:

Motorola Solutions, Inc. and BAYCOM are unable to, and did not, determine whether any particular cleaning product is effective in removing specific foreign substances (including viruses) from the device, nor whether any disinfectant will remove all germs or viruses. However, the above cleaners, disinfectants and processes have been approved for use by Motorola Solutions, Inc. and BAYCOM related to their less degrading effect on the physical device. Please consult the chemical manufacturers' documentation for specifics on cleaning product efficacy with regards to foreign substances (such as viruses).

BAYCOM A Lifeline in the Moments that Matter

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